

AGB- Terms and Conditions

Dear Renter,

Thank you very much for choosing our vehicles & equipment for your amazing trip! Together with the booking confirmation, you hereby consent to the following general terms and conditions – hereafter called the “**AGBs**” - of all our organizations & associated companies, hereinafter called the “**Owner**”. As “**Renter**” are considered all individuals, legal entities, public or private organizations, drivers, additional drivers, passengers who are travelling with the campers, motorhomes, campervans, 4x4 pickup campers – hereafter called the “**vehicles**” - including their equipment and camping gear or participate in any expedition tour organized by the “**Owner**”. All terms and conditions herein apply for tour reservations. As rental agreement is considered AGB Terms & Conditions herein, the Booking Confirmation issued by the “**Owners**” Booking Engine, the Pick-Up and Drop Off protocols which all together constitute - with priority as mentioned - the “rental agreement”.

- §1. Position of the “**Renter**”: Subject of the rental agreement is the proper use of any kind of vehicles and/or equipment leased by the Renter. In case of a booking confirmation, a rental agreement is reached between the “**Owner**” and the “**Renter**” according primarily to the provisions of the AGB Terms & Conditions and the Booking Confirmation. The “**Renter**” will use the vehicle and/or equipment on his own responsibility in all times. Any legal provisions according to package holiday agreements- in particular §§ 651a-I BGB (Hellenic Civil Code)- do not apply either directly nor indirectly to the contractual rental agreement. Binding annex of the Rental agreement are also the Pick Up Protocol and Drop Off Protocol, signed by the “**Owner**” upon pick-up and drop off. The Renter(s), any passengers and/or vehicle users during the rental period (including Renter, Drivers etc.) are liable as joint debtors.
- §2. Minimum drivers age - Driving license - Proper use of the vehicle:
- The minimum allowed age of the Renter and any driver is at least **27 (twenty-seven) years**. Any authorized agreed driver should hold a valid, local legally accepted & suitable driving license for any rented vehicle in the country, fi Class B or equivalent for vehicles with a total weight up to 3.500 kg and Class C for more than 3.500kg total weight.
 - Driver's license: The driver's license, credit card and passport or ID will be required by the driver upon vehicle pick up. All of the above must display the driver's name. The driver must either be a holder of a driving license issued by a country of the European Union or a holder of an International Driving License. The International Driving License must be accompanied by the driving license of the driver of the car.
 - **DRIVING LICENCES accepted under Greek law:** Austria, Belgium, Bulgaria, France, Germany, Denmark, Greece, Switzerland, Greece, Estonia, United Kingdom, Ireland, Spain, Italy, Croatia, Cyprus, Latvia, Lithuania, Luxembourg, Luxembourg Hungary, Poland, Portugal, Romania, Slovakia, Slovenia, Sweden, Czech Republic & Finland.
 - **DRIVING LICENCES accepted ONLY IF WRITTEN in Latin Characters:** Azerbaijan, Ivory Coast, Albania, Armenia, Venezuela, Vietnam, Northern Ireland, Bosnia & Herzegovina, Brazil, Georgia, Ghana, Euvana, Guyana, Africa, Guyana, Africa , Indonesia, Iraq, Iran, Israel, Kazakhstan, Qatar, Kenya, Kyrgyzstan, Congo, Costa Rica, Cuba, Kuwait, Belarus, Liberia, Morocco, Montenegro, Mexico, Mongolia, Moldova, Monaco, Bahamas, Bahrain, Nigeria, Norway Ube, South Africa, South Africa , Peru, Northern Macedonia, Russia, San Marino, Saudi Arabia, Senegal, Serbia, Seychelles, Tajikistan, Thailand, Turkey, Turkmenistan, Tunisia, Philippines & Chile.
 - **DRIVING LICENCES Conditional Acceptance/limited acceptance:** Driving licenses issued in all other countries are required to be accompanied by an International Driving License.
 - Any driving license should be at least **9 (nine) years old**. The maximum allowed drivers age is **65 (sixty-five) years**. Only the “**Renter**” himself or declared additional drivers in the Rental agreement are allowed to drive the vehicle. It is strictly forbidden for any other person to drive or make any use of the vehicle. The “**Renter**” himself and all passengers as joint debtors are personally liable for any mishandling of the vehicle. In case of breach of this term, the Owner has the right for immediate termination of this Rental agreement without prior notice. The Renter is also fully liable for any damage caused by unauthorised management and/or use and/or driving of the vehicle. The vehicle must be carefully protected & secured against theft and damage. The Renter is obliged also to comply with all statutory provisions when using the vehicle. It is strictly forbidden to use the vehicle – indicative and not exclusively - for example participation in motor sports events/racings, vehicle tests, transport of goods or merchandise, transport of explosive, flammable, toxic, radioactive, or otherwise dangerous/ poisonous substances, for committing offenses of any kind, even if the offenses are punishable under the law of the place where they were committed, to drive the vehicle into salty water (p.e sea), sand, outside of asphalt roads, on dirty or gravel roads, offroad or on terrain not designed for driving etc. This provision does not apply during guided Expedition Tours with Scouts organized by the Renter or upon Overlanding Fee Service for the 4x4 vehicles, where exceptionally driving on dirty or gravel roads is allowed. The Renter is also liable for any tires damage and any damages on the car bottom underneath the vehicle. A commercial use of the vehicle is forbidden.
 - The vehicle may only be used strictly within Greece territory, if not otherwise agreed in writing. In cases the Owner agrees in writing for the vehicle to travel outside Greece, then driving only to EUROPEAN COUNTRIES is allowed with Ferry Boat directly from Patras to Italy. It is not allowed at any time to drive outside European Union.
 - The Owner has a strict **NON SMOKING** Policy for all vehicles! In case of breach - where the vehicle will obviously smell upon drop off after Tabak or smoke - by the Renter will be charged with a penalty of minimum €1000 (one thousand euros)
 - For hygienic/allergic reasons for all our customers, there is a special deep cleaning procedure in case you take your little friend with you or we find any “type” of hair or clothes fluff or else. The vehicle has to be upon drop off exactly as clean as upon pick up at all times. Please select during the booking process the PET SERVICE in case you wish to take your little friend with you. There is one Pet allowed up to 10 kg per vehicle, which has to be present during Pick up. In this case, the Renter should remove any animal hair or clothes fluff or else, clean the vehicle and the equipment properly before returning the vehicle. In case you take a pet with you without declaring/choosing a PET FRIENDLY vehicle, or you don't clean-remove animal hair or clothes fluff or else properly or you host a bigger pet than allowed an additional fee of €300 (three hundred euro) will be additionally charged. The same applies for any kind of hair, no matter if it is from an animal or else.
 - The vehicle has to be upon drop off exactly as clean as upon pick up at all times.
- §3. Conclusion of the Rental Agreement - Right of Withdrawal or Rebooking: The Rental agreement is binding for the Renter. For the Owner it is binding upon the due payment is received within the agreed due time. There is no obligation whatsoever from the Owner to the Renter, as long as the full due payment is not received in time. The service obligation of the Owner refers only to a vehicle and equipment of the agreed price category, not to a specific vehicle model/type/plate number, unless otherwise agreed in writing. The Owner grants a right of withdrawal of the binding reservation to the Renter. In this case the following cancellation fees are due:
- 30% of the due payment if the Renter withdraws the latest until 61 days' prior the pick-up date
 - 50% of the due payment between the 60th and the 47th day prior the pick-up date
 - 80% of the due payment between the 46th and the 38th day prior the pick-up date
 - 95% of the due payment between the 37th and the 19th day prior the pick-up date
 - 100% of the due payment after the 18th day prior the pick-up date.

If the vehicle is not collected on the agreed pick-up date by the Renter or the Renter does not comply with all contractual requirements of the rental agreement, the Owner is entitled to immediate termination of the rental agreement with full compensation obligation by the Renter. In such case, the Owner is neither obliged to provide any damage evidence etc., nor to rent the vehicle elsewhere for the agreed rental period. In any case, the Renter has to pay the full 100% due amount of the initial Rental agreement. Furthermore, the Renter does not have any right to refund (in whole or in part) of the due payment, if the vehicle is returned earlier than the agreed drop off date. The initial agreed pick-up & drop off dates can be changed (Rebooking) by the Renter- for the same booking duration only- up to 90 days' prior the agreed pick-up date, provided that on the new dates' vehicles and/or equipment are available by the Owner. In that case an additional administration rebooking-fee of €45 per rebooking will be charged to the Renter. In case of a cancellation after rebooking, above cancellation fees will apply according to the due payment of the initial Rental Agreement (not according to the rebooking value). Any further Rebooking – after the 1st rebooking- is not possible, unless the Renter withdraws his rental agreement according to the cancellation fees listed under paragraph §3 and then proceeds with a new booking. The same terms fully apply for all tour reservations.

- §4. Rental Fees- Equipment Charges: Rental charges are based on the existing price list valid on the date of the booking, unless otherwise agreed in writing or an obvious error has occurred. Each booking night is charged according to the valid season-calendar price. Fuel costs, operating costs (ex. gas cylinders) and costs for lubricants, etc (as far as required during the rental period) as well as costs for tolls, camping-, parking-, ferry-fees, fines, penalties etc. are at the expense of the Renter. The rental charge covers the time period from the pick-up of the vehicle until the drop off time back at the drop-off location. If the vehicle is returned before the end of the agreed rental period, the full rental charge as agreed in the rental agreement has to be paid. Any equipment will be also charged according to the existing price list valid on the date of the

booking, unless otherwise agreed in writing or an obvious error has occurred. One-way rentals are possible, if agreed in writing, against an additional Relocation fee. Some pick-up locations have an additional location fee, which is calculated during the booking process. The minimum rental period – if any – depends on the season calendar and the pending requests.

55. Security Deposit – Standard Service fee- Payment terms: A minimum amount for security deposit for every vehicle will be pre-authorized on a different credit card than the rental fee payment, which serves as security for any claims of the Owner in connection with the associated Rental Agreement. It is refundable after the drop off, the signing of the Handing Over Protocol by both parties & the final vehicle inspection/technical assessment of the vehicle by Renter's technicians. Upon drop off, a 1st quick optical external vehicle check by a sales person will take place only for obvious damages, while later after drop off a 2nd inspection and technical assessment of vehicles condition by technicians will be performed. Both checks and inspections are taken into consideration for the final damage assessment. The renter agrees to accept any damages mentioned by the Owner after both procedures, even if the damages were not mentioned during the 1st quick optical external vehicle check in the drop off protocol. For any damages additional charges and fees will apply, which will be charged initially at the security deposit credit card and in case of bigger damages, they will be charged rental fee credit card (if different). In case the damages/claims exceed the security deposit amount, and it is not possible to charge the credit cards available for the full amount, the Renter must pay any cost difference immediately and the latest with five (5) days upon technical assessment and payment request by the Renter. The Rental agreement remains in full power and the rental charges apply in full, as long as the Renter delays any due payment. It remains in the Owners alone discretion- in exceptional cases- to request a higher Security deposit at any time prior or during the rental duration/period. If the Renter fails to successfully place the security deposit prior pick-up, the vehicle pick-up cannot take place and the rental agreement will be terminated solely on Renters own fault and the cancellation fees of paragraph §3 will apply. There is a standard service fee for each Rental Agreement, depending on the chosen vehicle. It includes the costs for regular vehicles maintenance, 3rd party liability insurance cover, free mileage, demonstration videos on Touchscreen display during pick up, 15 Min. detailed instruction by a renters employ vehicle handover and return, reflective safety vests, fresh water filling, 1 x230V power cable. During the rental period, gas, oil, add blue and any other suitable vehicle disposables have to be purchased and properly applied by the Renter on his own expense. All payments must be placed via credit cards. It is allowed to use two different credit cards, one for the rental fee and one for the Security deposit. No cash payments are accepted.

Important: By any payments, please always refer to your RESERVATION NR, NAME or EMAIL.

The Owner is entitled to refuse the handing over of the vehicle (pick-up), if the security deposit and/or the rental fee payment cannot be verified until the agreed due date, according to the rental agreement. He is also entitled to refuse the handing over, if the Renter is not able to present upon the pick-up date an original, suitable & valid driver's license, ID Card, Passport, Acceptable Credit Card in his Name etc. In those cases, it is assumed that the vehicle is not collected- exclusively by Renter's default- and the consequences under paragraph §3 apply. Equally, any additional drivers, who are unable to present an original, suitable & valid driver's license, may be removed from the list of legitimated drivers in the rental agreement by mutual consent to avoid the consequences above. However, any initial related charges will still fully apply.

*Vehicle Control: After Drop Off all vehicles & equipment are checked for damages and in case such occur the Owner is entitled to deduct the corresponding costs from the security deposit and release the rest amount.

56. Duration exceeding the booking nights/Rental period: Upon pick-up the Renter has to prove his identity by a valid passport and identity card and show an original, suitable & valid driver's license. If the Renter does not comply with this obligation the rules under paragraph §3 apply. Pick Up - Drop off is a "30-45 Minute Procedure": For timely reasons, the Pick Up and Drop off accordingly takes time once (upon pick up and drop off only) and the procedure should last no more than 30-45 Minutes per Rental. To achieve that, prior Pickup the Renter shall watch carefully the demonstration videos on Owners YouTube channel where all vehicles' functions are explained in detail. These videos are also available during the rental period 24/7, so the Renter has a fulltime access to important information. Additionally, the owner offers at his premises during Pick Up touchscreen panels, where the Renter can practise further different vehicle operations and ask directly the Owner for any additional clarifications needed. Prior pick up, each vehicle is thoroughly checked by the Renter and the procedure is protocolised on the Pick-Up Protocol. Upon Renters arrival at the premises for pick up, this protocol is then handed over to the Renter, who should then check the vehicle by himself, mark any comments and sign the pick-up protocol. Upon drop off, the Renter, shall immediately clearly notify the Renter for any damages, malfunctions or problems occurred during the rental. At the end of each procedure, a specific handing over protocol will be signed by both parties (1st quick optical external vehicle check), where the general visible condition of the vehicle as well as the additional special equipment, possible damages, remarks etc. will be recorded. (Additional charges may also be applied later during 2nd inspection and technical assessment by renters' technicians). In case the Renter refuses for any reason to co-sign the Pickup Protocol, the Rental agreement will be terminated solely on his own fault and the rules under paragraph §3 apply. Important: The pick-up, drop off hours & locations entered in the rental agreement must be strictly adhered to. For Athens station, regular pick up is possible from Monday to Friday between 13:30 and 16:30, whilst regular drop off from Monday to Friday between 09:00 and 11:00. In both cases, priority is based on a 1st come, 1st served policy.

For Thessaloniki & Crete station please check the standard official hours on our home page or for special cases contact us to arrange accordingly.

For all stations you can also select an alternative pick up or drop off time against an extra fee. The alternative pick up/drop off time must be strictly selected online during the booking procedure, to reassure the availability of your vehicle.

You may select a pickup time

- between 10:00 and 13:30, for an additional fee of €39
- between 16:30 and 19:00, for an additional fee of €39
- Pick up after 19:00 is generally not permitted and shall be arranged specifically upon request.

You may also select a different drop off time than the regular

- between 11:00 and 13:00 for an additional fee of €49 (upon availability)
- between 11:00 and 15:00 for an additional fee of €119 (upon availability)
- between 11:00 and 19:00 for an additional fee of €159 (upon availability)
- after 19:00 full day charge

FOR ALL LOCATIONS OUT OF HOURS SERVICE from 00:00-10.00 and 19.00-00.00 there is a charge of €189.

In case of earlier than scheduled drop off, there is no charge, as long as the vehicle is delivered within the standard opening hours and working days. For all locations, pick up and/or drop off are also possible on weekends, public holidays or out of standard hours, upon request, against an additional fee. Be sure to choose this service during your online booking so we can be updated and offer you the best services. In case you do not include those specific services in your initial quote, they will be automatically charged. Pick up and drop off times should be strictly adhered to, due to chain bookings of the vehicles, and in case of non-compliance there are clauses (see AGB Terms & Conditions of Rental Agreement). Whenever the Renter exceeds the agreed written booking nights/duration, he also owes an additional penalty of 3 x times the rental night fee including the equipment for each night of the excess, starting from the actual agreed drop off time, as the next customer will need to be compensated and a hotel must be offered.

Extension of the rental period is possible, upon availability. The request should be stated before the initial agreed drop-off date and is only granted upon agreed in written. There is no legal entitlement whatsoever to any extension. The Renter is required to return the vehicle and all equipment in the same condition as received – upon the pick-up – and stipulated in the contract. (ex. fully tanked otherwise a fee of €30 will be charged in addition to the current fuel price for filling up the tank). The vehicle is delivered upon pick-up perfectly clean (inside, outside, vehicle bottom and tires) and must be returned in the same condition and completely emptied of any garbage, remaining's & personal belongings, fridge & chemical toilet must be emptied and washed properly and accessories/sport articles must be clean of sand and washed with fresh water. Any remaining garbage, grey water tanks, fridge, fridge/icebox, sink and stove, dirt on mattresses or seat covers, dirt on the floor/carpets/benches must be completely wiped out and clean otherwise a penalty of 150 Euros will apply. The hygienic cleaning of the WC/Toilet must always be accomplished by the Renter. In any other cases, the Owner will charge a fee of €100 for cleaning the WC chemical toilet. The vehicle bottom, tires should be clean and completely free of mud and slam, otherwise a penalty of €120 applies. All the penalties and fees will be automatically charged to the Renters Credit Card(s).

Important: The use of automatic vehicle washing systems for the external cleaning of the vehicles is strictly forbidden, as major damages may occur!

- §7. Damages: Normal wear & tear damage- which naturally occurs over time- are to be covered by the Owner, as long as it is not due to improper handling of the vehicle by the Renter or others during the rental period. **The Renter shall observe the vehicles alarms and signals on the dashboard at all times and shall immediately stop the car in case of any kind of alarm, indication and contact immediately the owner.** If any new damages occur, the Renter needs to inform the Owner immediately in writing. Should any immediate repairs be necessary, the Renter shall stop driving the vehicle immediately, before any further damage occur. The continuation of the journey- even to the next repair shop- is only permitted after having consulted the Owner. This measure does not apply if consequential damage can be ruled out according to the type of damage (ex. bed suspension). The Renter may authorize any repairs necessary to guarantee the operational and road safety of the vehicle up to a value of €100 and once without prior consultation. Above this value and in case the vehicle must receive a technical service in a repair shop the Renter should first receive Owners written approval. If so, the repair costs will be reimbursed by the Owner by receiving the relevant detailed invoice, provided that the Renter is not responsible for the damage. Any damage claims for allegedly pre-existing damages which were not notified in the Handing over protocol, will not be recognized.

Important: For Motorhomes and in case of any rock/stones fall on glass windows, broken windshields etc. glass breakage/damage, chips in windows etc. are not covered - for liability reasons - by the insurance policy of Motorhomes. In such cases, the whole window has to be replaced and the relevant costs are at the expense of the Renter.

Tire damage: Any tire damage that occurs during the journey is at the expense of the Renter. Costs for towing service and tire fitting do not have to be paid by the Renter, as long as they will be covered by the insurance policy. However, tires and installation costs always remain at the expense of the Renter.

Awning: The Renter is not allowed to use the awning in case of wind and/or rain. It is also not permitted to leave the extended Awning unattended at any time, in order to avoid potential damages – to the vehicle or the awning - as the damages cost may be high. In case of any damages, all costs should be borne by the Renter.

Water Tank – Fresh Water – Grey Water– Fuel Tank: The Renter is liable for any incorrect filling of the Water tank and/or Fuel tank. He has to pay attention and properly fill in the tanks with the proper liquids. Ex. If – by mistake - fuel is added to the water tank, unfortunately the water tank system cannot be cleaned. All the water tank & water piping system in the vehicle has to be completely replaced. This repair usually affects tanks, boilers, pumps, faucets and pipes. The costs have to be paid by the Renter. In addition to that, the Renter is liable for any resulting and/or other damages.

Asphalt road driving only: All vehicles are allowed to travel to asphalt roads only. It is strictly forbidden to drive on dirty roads, gravel roads or sand. There is only the exception for the 4X4 ISUZU Pickup campers, where against the OVERLANDING FEE, driving on gravel or dirty roads is allowed, as long as no damage for the vehicle may occur. (Off-road is strictly forbidden). This fee is applied to cover normal vehicles wear and tear for driving outside asphalt streets into dirty and gravel roads and fields. Off-road driving is allowed only within escorted tours by our partners or guides. In any other cases OFF ROAD driving is strictly forbidden.

ISUZU 4X4 gear box guidelines: Please read carefully the instructions how to use the 4X4 automatic gearbox of ISUZU. All instructions are written on the drivers Head Mirror and are easy to reach at all times.

Important: In any case, when any kind of damages/problems in the vehicle or the equipment occur, the Renter is obliged to first inform, clarify and receive instructions by the Owner whether and how far services such as hotel accommodation, replacement vehicle, return of the rental vehicle, costs for train tickets, etc. are covered by the insurance policy.

- §8. Replacement Vehicle in case of unexpected vehicle damage of prior rental: If during the regular handing over time at the pick-up date, the reserved vehicle cannot be delivered because of an unexpected damage or accident by the previous rental, the Owner reserves the right to offer another available campervan or Motorhome or vehicle to the Renter. In this case, the Renter will not be charged with any additional rental costs. If later on, the Renter has additional expenses due to the bigger size of the replacement vehicle p.e ferry, toll charges or running costs etc., he cannot raise any claims whatsoever. If the Renter for any reason will not accept any other vehicle than the reserved one, the Owner may also provide a 3*Hotel accommodation for the confirmed passengers for the booked rental period. However, a money refund is also possible upon "Owners" approval.
- §9. **Accident – FIRST STEPS in case of an accident:** In case of an accident, fire, theft or any other damage, the Renter must initiate all measures to ensure the preservation of evidence (accident occurrence) and the damage claims of the Owner against third parties. The Renter needs to:
- inform immediately the Owners about the accident and the detailed circumstances as analytical as possible (sketches, description in wording, pictures etc.).
 - Communicate as well with the ACCIDENT & ROAD ASSISTANCE SERVICE (+30 210 9303800 , +30 210 6504035).
 - He must immediately - and without any exception - call the POLICE (telephone 100), wait for its arrival and make a written notice of the incident. A copy of the written notice shall be sent to the Owner.
 - Claims of the opposing parties should never be recognized, prior the written approval by the Owner. Acknowledgements of debt are not to be given.
 - Even in case of minor damage, the Renter needs to submit a report in English including a sketch to the Owner, so that it can fulfil its obligation to report the accident to the insurance company. A draft accident form report protocol can be found within the vehicle documents and must include in particular the names and addresses of the persons and vehicles involved, registration plates, registered insurance numbers as well as names and addresses of witnesses. All information must be sent immediately to the Owner. An original copy of the accident report signed by the Renter has to be handed over to the Owner when returning the vehicle. If the vehicle is no longer safe for traffic and/or driving, the Owner must also be informed immediately.
 - In case of fire, theft or game damage etc. the Renter must inform the Owner and the police authority without delay.

§10. Insurance Coverage

1. Standard Insurance Coverage & Road Assistance / 3rd party liability - Civil liability / Coverage to Third Parties:

What is covered by the "Civil Liability / Third Party Coverage" insurance?

Included in the price and covers insurance death and personal injury of third parties, including occupants of the "owners" vehicle (excluding the driver of the "owners" vehicle) up to the amount of € 1,220,000 per victim as well as third party property damage, up to amount of € 1,220,000 per accident and normal road assistance.

What is not covered by the "Civil Liability / Third Party Coverage" insurance?

- Total or partial theft of the "owners" vehicle
- Theft of personal belongings on or inside the vehicle of the "tenant" and the "owner"
- Death or personal injury of the driver of the "owners" vehicle
- Damage to the "owners" vehicle (ie gross coverage / own losses Vollkasko Insurance)
- Damage for transporting the vehicle by ship.
- Damage to glass windows, broken glass and plastic windows.
- Damage to the underside of the vehicle, to tires and wheels.
- Extended Road Assistance
- Anything else not explicitly listed above in "What is covered"

The cost of this insurance "Standard Insurance Coverage & Road Assistance - 3rd party liability - Civil liability - Third party liability - 3rd party liability" is automatically included in the price of each vehicle rental. With the present insurance and in case the "Renter" does not conclude other insurance packages with the "owner", then the "Renter" is responsible for the total value of the vehicle of the "owner" in case of Accident, damage, theft, fire etc. and he must compensate the "Owner" within five days for the amount of compensation to be claimed, without disputing the amount of damage.

2. Insurance Package "Standard VOLLKASKO/3"

This insurance package offered by the "Owner" covers in accordance with the following terms, the terms of AGB Terms & Conditions and the terms of the insurance policy of the insurance company the following 3 (three) insurances / services, according to its terms and descriptions of this document

- A. Own Damages from Accident / Collision of the "Owners" vehicle driven by the "Renter"
- B. Fire of the "Owners" vehicle driven by the "Renter"
- C. 2nd driver Insurance Coverage (if declared)

In the event of damage to the "owners" vehicle from a collision or fire, the "Renter" is covered for the cost of the repair. However, he will have to pay the amount of liability for damage (max. Liability - excess), which is up to max. € 3,800 for CAMPERVANS VW and PICKUPCAMPERS ISUZU and up to max. € 6,000 for motorhomes MOTORHOMES SUNLIGHT CARADO ROLLER TEAM KRONOS regardless of the fault of the tenant. The liability amount includes repair and storage costs. In case the vehicle cannot be replaced immediately by another equivalent, then any loss of income from future leases (lost income) will be evaluated by the "Owner" and will be charged on a case by case basis to the "Renter". When and if the "owner" is compensated for the damage, then he will return the corresponding amount to the "Renter". The above maximum liability amounts (max. Liability / Excess) and insurance premiums do not include VAT.

What is not covered by the "Mixed Coverage - Own Losses" insurance?

- Damage caused by intent or negligence.
- Damage caused by incorrect fuel use.
- Damages resulting from breach of the terms of the contract.
- Damage caused by natural disasters or terrorist acts.
- Damage to the underside, roof, antenna, mirrors and tires / wheels of the car
- Damage during the transport of the vehicle of the "owner" by ship.
- Anything else is not explicitly listed above in "What is covered".

The fees of the insurance "Mixed Coverage - Own losses / Standard VOLLKASKO3" (if not included in the price and explicitly stated in the contract) are **€ 19** per day for "CAMPERVANS" VOLKSWAGEN and "PICKUPCAMPERS" and **€ 29** per day for MOTORHOMES SUNLIGHT - CARADO - ROLLER TEAM. However, the "Renter" will have to pay the amount of liability for damage (max. Liability - excess), which is up to max. € 3,800 for CAMPERVANS VW and PICKUPCAMPERS ISUZU and up to max. € 6,000 for the MOTORHOMES SUNLIGHT CARADO ROLLER TEAM KRONOS regardless of the fault of the tenant.

If this insurance is not stated in the lease agreement and is not included in the price and this insurance package is not purchased by the "Renter", the "Renter" is fully alone responsible for the total value of the vehicle.

3. Insurance package "Upgraded VOLLKASKO/6 myZEN"

This insurance package offered by the "Owner" covers in accordance with the following terms, the terms of AGB Terms & Conditions and the terms of the insurance policy of the insurance company the following 6 (six) insurances, according to the terms and descriptions of this document

- A. Own Damages from Accident / Collision of the "Owners" vehicle driven by the "Renter"
- B. Fire of the "Owners" vehicle driven by the "Renter"
- C. 2nd driver Insurance Coverage (if declared)
- D. Partial & Total Theft Insurance Coverage
- E. Glass Windows Breakage
- F. Extended Roadside Assistance

For the insurance services A, B and C all the terms, conditions and exceptions apply exactly as stated in the insurance package "Standard VOLLKASKO / 3" (see paragraph 2). The insurance fees of the insurance package "Upgraded VOLLKASKO / 6 myZEN" are valid according to the detailed terms per type of insurance (see A, B, C, D, E and F) and (if not included in the price and stated in the contract) **are € 26 per day** for the "CAMPERVANS" VOLKSWAGEN and the "PICKUPCAMPERS" ISUZU and **€ 39 per day** for the "MOTORHOMES" SUNLIGHT - CARADO - ROLLER TEAM. If this insurance package is not stated in the insurance policy and is not included in the price and this insurance package is not purchased by the "Renter", the "Renter" alone is responsible for the total value of the vehicle in the event of any of events A, B, C, D, E and F or else. However, he must always pay in any case and for any event / damage arising from A, B, C, D, E the amount of max. liability (max. Liability / excess), which is **up to € 2,200** for the CAMPERVANS VW T6 and for PICKUPCAMPERS ISUZU and **up to € 3,800** for MOTORHOMES SUNLIGHT CARADO ROLLER TEAM KRONOS, regardless of the fault of the "Renter", which will be automatically debited to the credit card of the "Renter" by the "Owner". In case the vehicle can not be replaced immediately by another equivalent vehicle, then any loss of income / car use (lost income) from future rentals will be evaluated by the "owner" and will be charged on a case by case basis to the "Renter". When and if the "owner" is compensated for the damage, then he will return the corresponding amount to the "Renter". The above maximum liability amounts (max. Liability / Excess) and insurance premiums do not include VAT.

D. "Partial & Total Theft" Insurance

What is covered in "Partial & Total Theft" insurance?

Covers the "Renter" for total and/or partial loss of the vehicle. However, you will have to pay the amount of liability for theft (max. Liability / excess), which is up to € 3,800 for the CAMPERVANS VW T6 and for the PICKUPCAMPERS ISUZU and up to € 6,000 for the MOTORHOMES SUNLIGHT CARADO AND ROLLER TEAM KRONOS, regardless of the fault of the "Renter". In case the vehicle cannot be replaced immediately by another equivalent, then any loss of income / car use (lost income) from future leases will be evaluated by the "owner" and will be charged on a case-by-case basis to the "Renter". When and if the "owner" is compensated for the damage, then he will return the corresponding amount to the "Renter". The above maximum liability amounts (max. Liability / Excess) and insurance premiums do not include VAT.

What is not covered in the "Partial & Total Theft" insurance?

Theft of all or part of the car caused by the negligence of the "Renter". (eg leave the key in the engine or in the car, or leave the car unlocked). Anything else is not explicitly listed above in "What is covered". If the "PARTIAL-TOTAL THEFT" insurance is not included in the price and is not purchased by the "Renter", the "Renter" is responsible for the total value of the vehicle in case of theft.

Note: The amounts of liability of the Mixed and Security of Theft are paid by the "Renter", regardless of his fault. When and if the "Owner" is compensated for the damage or theft of her car, then he will return the corresponding amount to the "Renter".

E. Glass Windows Breakage Insurance Coverage

What is covered in "Glass Windows Breakage" insurance?

Covers the broken glass windows of the vehicle.

What is not covered in the "Glass Windows Breakage " insurance?

- Damage caused by intent or negligence.
- Damages resulting from breach of contract.
- Damage caused by natural disasters or terrorist acts.
- Damage to vehicle windows that are not made of glass and are made of plastic / synthetic material.
- Anything else is not explicitly listed above in "What is covered".

Note: The amounts of liability are paid by the "Renter", regardless of his fault. When and if the "Owner" is compensated for the damage or theft of her car, then he will return the corresponding amount to the "Renter".

F. Extended Roadside Assistance

What is covered in Extended Roadside Assistance?

- Assistance in changing the tire using the spare.
- Spare water pump "Water Pump".
- Battery charging cables in the vehicle available.
- Assistance in restarting the vehicle battery.

What is not covered in Extended Roadside Assistance:

- Key replacement cost in case of loss.
- Damage to the car battery caused by intent or negligence.
- Damage to the car tires caused by intent, negligence or driving in an unauthorized area "off asphalt", as defined in the terms of the lease.
- Cost of replacing the tires.
- Car fuel costs and costs for the fuel service, in case of refueling.
- Anything else is not explicitly listed above in "What is covered".

4. Ship Transportation & Vehicle Insurance by Ship

It is forbidden to transport the vehicle of the "Owner" by ship, unless the "Renter" receives this insurance coverage, in addition to the insurance "Standard VOLLKASKO / 3" or the "upgraded VOLLKASKO / 6 myZEN". In any other case, the "Renter" is solely responsible for all the damage that may be caused to the leased vehicle for any reason, regardless of any other insurance coverage already accepted and prepaid at the commencement of the rental agreement.

The fee for Vehicle Insurance Coverage for ship transports is € 89.

Note: The amounts of liability are paid by the "Renter", regardless of his fault. When and if the "Owner" is compensated for the damage or theft of her car, then he will return the corresponding amount to the "Renter".

Insurance Exclusions - Exceptions

- When the Insured Vehicle is used for a different use than that specified in your Insurance Policy and its registration certificate.
- When the Insured Vehicle is located in guarded parking lots, vehicle repair shops or car shows.
- When the Insured Vehicle circulates outside the geographical limits of the coverage. See the geographical boundaries of your coverage on page D.
- When the Insured Vehicle transports persons or cargo beyond the maximum permissible limit specified in its registration certificate.
- When the Insured Vehicle participates in demonstrations, races, test runs.
- Deception or gross negligence of the Contractor or the Insured or the Driver of the Insured Vehicle or Third Parties who have been professionally assigned to drive or guard the Insured Vehicle.
- Volcanic eruption, tidal wave, hurricane, blizzard, windstorm or other physical or atmospheric disturbance.
- Contamination or pollution of soil, subsoil, water, atmosphere and the environment in general, as well as biological or chemical substances.
- War (between states or civil war), invasion, invasion, hostilities or operations resembling war, as well as Damage to the Insured Vehicle due to an order from a legal or de facto Authority.
- Terrorism (or Terrorist Actions), insurrection, military or popular uprising, movement, resistance against authority, revolution, military or usurped power, martial law or state of siege or any of the events and causes thereof. declaring or maintaining martial law or the state of siege.
- Any action aimed at preventing, restricting or suppressing events or situations of the immediately preceding paragraph 13.
- Missiles or missiles. Nuclear weapons materials, ionizing radiation, contamination by radioactivity or any nuclear fuel or fuel residue. With regard to this exception alone, combustion is also considered any autonomous evolution or process of nuclear fission or simple fusion.
- positive Damages of any kind are not covered

Civil Liability of tools - Exceptions

- Damages to piping or cables, as well as to bridges, bridges, underground or overhead bridges or overpasses, roads or any object lying on them and damaged by the vibration or the weight of the Insured Vehicle or the load carried by it.
- Damages due to subsidence, flood or water contamination.
- Damages to piping or cables.
- Damages to the occupants of the Insured Vehicle and / or Tool or of the trailer.
- Damages caused by:
 - The breaking of crane cables, during the loading and unloading of goods or loads of any kind, due to the execution of a project that exceeds its lifting capacity specified by the manufacturer.
 - The use of the machine performing the work, at a time that exceeds its strength capabilities specified by the manufacturer.
 - Driver or operator who at the time of the accident does not have the special operator license required by law for the category of the machine.
 - Trailer Liability – Exceptions: Except for the cases mentioned in the General Exceptions page ... also excludes Damage caused by the Trailer during its use or operation as a Tool, unless your Insurance Policy includes your Insurance Policy.

Road Assistance Exceptions

- When you want to install anti-skid chains on the Insured Vehicle.
- When you want to transport the Insured Vehicle, while its damage is repaired on the spot.
- When the Insured Vehicle is damaged but does not prevent it from being moved safely to the nearest workshop.
- When you want to transport the Insured Vehicle a second time, e.g. from workshop to workshop.
- When to release the Insured Vehicle, we need to move other vehicles.
- When the Insured Vehicle transports cargo that has not been removed, so your vehicle cannot be transported safely.
- When you want to transport an Insured Vehicle trailer. (eg trailer).
- When the Insured Vehicle has double wheels.

- When the Insured Vehicle has a gross weight over 3,500 kg, maximum height over 3 meters and maximum wheelbase over 3.5 meters.
- WE WILL TRY, but we may not be able to serve you, if the conditions at the point where the Insured Vehicle came to a standstill do not allow us to approach it and tow it as an indication:
 - If the roads are very inaccessible due to floods, fog, landslides, snow or ice and the movement of mobile workshops and cranes is impossible even with anti-skid chains.
 - If the roads are impassable due to special conditions (Earthquakes, cut or damaged bridges, etc..)
 - If the Insured Vehicle is located in a ravine, lake, river, sea or sand and we are exhausted or do not have enough capacity to tow it with the means at our disposal.
 - If the Insured Vehicle has been immobilized in an underground car park and it is not possible to tow it.
- For all the above special cases and in order to provide special road assistance there is a charge, which will be paid by RENTER his credit card. The charge for providing this special road assistance is 85 euros/hour/technician and the support vehicle 40 euros/hour. Additionally, all costs for fuels, tolls, airfares, accommodation, special machinery and anything else may be requested to resolve the problem. The time charge is calculated from the time of departure of the technician from his headquarters until his return back to base.

Windows, Windscreen, Mirrors Braking (Plastic or Glass) Exceptions:

- Breaking of vehicle mirrors, traffic lights and direction indicators, reflectors of the Insured Vehicle.
- Fracture on any plastic window, windshield or roof of a vehicle not made of crystal.
- Fracture on project machines that act as a tool

Fire, explosion or lightning strike - exceptions: In addition to the cases mentioned in the General Exceptions p. [23], Fire Damage or explosion caused by:

- Collision, collision, diversion or overturning of the Insured Vehicle, if your Insurance Policy Coverage Table does not include this coverage. If it includes it, we compensate you according to the terms of the coverage Conflict, Impact, Diversion or Reversal CODE. 7, see p. [43].
- Fraud or gross negligence personally attributed to the Contractor, as well as to the fraud of the Insured or the Driver of the Insured Vehicle or of the beneficiary of the insurance or of the persons living with them or of their legal representatives or of their representatives or of a Third Party professionally assigned the safekeeping of the Insured Vehicle.
- Transportation or storage in the Insured Vehicle of flammable or explosive materials, other than fuels in its fuel tank.
- Natural Disasters - exceptions: Except for the cases mentioned in the General Exceptions on page [23], Damages from Natural Disasters are also excluded, since at the time of the Damage the Insured Vehicle did not have all its openings (doors, windows) and from frost in the hydraulic pipe system.
- Total Destruction in the event of a collision, collision, diversion or overturning - Exceptions: In addition to the cases mentioned in the General Exceptions on page [23], damages due to:
 - Poor or insufficient maintenance of the Insured Vehicle.
 - Its movement in a place, territory or conditions outside its construction specifications.
 - Its function as a Special Press Tool.
 - Damage due to use, reduced performance, reduced commercial value, deprivation of use.
 - Damage to the wheeled trailer that is attached or not to the Insured Vehicle.
- Own Injuries from collision, diversion or overthrow and / or from Malicious Acts of Third Parties - Exceptions: Except for the cases mentioned in the General Exceptions on page [23], also damages due to:
 - Poor or insufficient maintenance of the Insured Vehicle.
 - Its movement in a place, territory or conditions outside its construction specifications.
 - its function as a Special Press Tool.
 - Damage only to the tires of the Insured Vehicle due to a cause that did not cause damage to other parts of it.
 - Damage due to use, reduced performance, reduced commercial value, deprivation of use.
- Bad Actions Except for Fire or Theft - Exceptions: Damage Caused by
 - Malicious Acts on the soft or removable roof of the Insured Vehicle, if your vehicle is of the open type (cabrio, etc.).
 - car accident, when the culprit of the accident remains unknown.
 - Relatives of the Contracted / Insured up to b degree, as well as from the persons of Article 7 par. 5 of L.24996 / 97.
- Partial Theft – Exceptions
 - The removal of image or navigation systems, grills, utensils and other accessories that have been installed by you.
 - Damage to the soft or removable roof of the Insured Vehicle, if your vehicle is of the open type (cabrio, etc.).

Total Theft only if you file a lawsuit with the Police (any such incident must be immediately declared to the police)– exceptions

- Theft that occurred when you had not removed the keys of the Insured Vehicle and had not locked all its openings (doors, windows, roofs) and there was no adult in your vehicle.
- Damage only to parts of the Insured Vehicle, if your vehicle is found before 50 days have passed from the submission of the theft complaint to the competent Police Authority.
- Any Losses or losses of parts or components of the car that were caused during the theft, unless the insurance includes Partial Theft coverage and is covered in accordance with its terms.

Body Damages – exceptions

- The accident is covered if it occurs exclusively during the driving of the Insured Vehicle, as well as boarding and disembarking from it.
- Physical Injuries associated with previous illnesses or diseases.
- Personal Injuries from an accident caused directly or indirectly by any of the following or as a consequence thereof:
 - Intention of the Insured (Article 6 par. 1 of PD 237/86).
 - Chronic alcoholism, intoxication, drug use.
 - Suicide.
 - Committing or attempting to commit an unjust act.
- When the beneficiary intentionally contributes to the loss of life of the Insured, in which case he consequently loses his right to Compensation.
- When the Driver of the Insured Vehicle does not have the driving license provided by law for the category of car driving.
- When the Insured Vehicle is used for a different use than that specified in the Insurance Policy and its registration certificate, provided that such use is linked to the cause of the accident.
- When the Insured Vehicle is carrying more people than what is provided in the registration permit or the vehicle transports cargo above the limit provided by the registration permit or by the relevant decisions of the competent Authorities.
- When the Insured Vehicle participates in competitions that induce special risks, such as parades, races / competitions of speed, accuracy, skill, official or unofficial, unless otherwise stated in your Insurance Policy (Article 6 par. 4 of PD.237 / 86).
- War, Political Riots, Terrorist Acts, disturbances of public order and similar actions or situations.

Important: when using ferries, a special insurance should be issued by the Renter (ferry insurance). If the Renter does not hold this insurance policy, all potential costs in case of damages or an accident or the total loss of the vehicle should be borne entirely by the Renter.

- §11. Liability/Obligations of the Renter: The Renter is generally liable under the terms and conditions of the general liability regulations for all damages caused by him including the total and/or partial loss of the vehicle, or if this rental agreement is breached. The Renter is responsible to use the vehicle strictly according to the vehicle specifications and within its limitations by the manufacturer and to drive only on asphalt roads (offroad driving, driving on gravel or dirty roads is strictly forbidden and no road assistance is offered in such cases). The Renter is in particular liable without limitation for any damages, fines etc. caused by improper vehicle loading (more than the allowed vehicle loading capacity) or improper vehicle use, proper goods stowage, insufficient sealing of opening departments etc. The Renters own liability - due to a lack of payment obligation of the insurance policy - occurs in particular if the Renter caused the damage by intent or gross negligence or if the damage is caused because of alcohol, medicine or drugs consume. The same applies to damages caused by non-observance or not considering while driving or parking etc. the vehicle dimensions (height/width/length), the weight of the vehicle. The same applies if the Renter leaves the awning, unattended and/or does not use the vehicle as intended and/or passes it on to other unauthorized person and/or fails to submit notification of the damage to the Owner as herein described and/or if he violates any traffic regulations in case of a traffic accidents (p.e he has failed to stop, to report the accident to the police, gives incorrect details to the rental company about the circumstances of the accident etc.) The Renter is obliged to use the vehicle with care and to return it undamaged and in the same condition as picked-up. The vehicle should be returned with a clean interior (damages that are recorded in the takeover protocol can be discounted), exterior and fully tanked. Any damages occurred upon the drop off will be first deducted from the security deposit of the Renter. Any damage to vehicles braking system, simple brakes or operational damage of any vehicles mechanical part are not considered as accident-damages. The agreed waiver of liability does not apply to those kinds of damages. This applies in particular to damage caused by payload shifting. In case of a vehicle break down the Renter must take care of repairing the damage. Upon vehicle break down for any reason, the Owner must be contacted immediately and the further procedure must be arranged. The Renter has the obligation to return the vehicle to the drop off unless otherwise agreed. The insurance and road assistance (emergency number) has to be notified, so that its services can be used. The Renter and all drivers are personally liable for any traffic offenses, fines and breaches of regulations (ex. speed limits, limitation signs, etc.). The Owner is exempted from liability and for any related fines or expenses. For any important vehicles-defects that have occurred/happened or have been noticed shortly before the handover to the Renter and therefore the initial rental vehicle is not available at the agreed pick-up date (due to a vehicle failure), the Owner will provide another vehicle to the Renter. If no other vehicle is available, the owner will provide a 3*hotel accommodation for all agreed and confirmed passengers for the duration of the rental agreement. Any kind of damages, accidents that are not covered by the Owners insurance policy must be covered by the Renter. The Renter cannot raise any claims for compensation towards the Owner in case of any vehicle defects occurring during the rental duration/period. The above regulations apply to the Renter as well as to all additional authorized and contractually agreed drivers. The contractually agreed waiver of liability does not apply to any unauthorized drivers of the vehicle. The waiver of liability does not apply to the agreed excess, but only for the initial agreed rental duration/period.
- §12. Liability of the owner: For damages that are not covered by the insurance policy, the liability of the Owner is limited to intent and gross negligence in the case of property damage and pecuniary damage, unless essential contractual obligations were breached. Essential obligations of the rental agreement are in this sense obligations that must be fulfilled to make the proper execution of the contract possible in the first place. The contractual partner can therefore rely on the compliance of these obligations (major obligation). This limitation of liability also applies in favour of employees of the owner and its contractual partners or other vicarious agents. Compensation claims of the Renter against the Owner due to vehicle failure or occurring defects of the vehicle are excluded. The Owner is not obliged to store personal items that the Renter forgets in the vehicle and/or did not collect by himself upon returning the vehicle and therefore the Owner has no responsibility for any loss or damage. Any kind of damages, accidents that are not covered by the Owners insurance policy must be covered by the Renter.
- §13. Detection devices: The Renter is aware and fully agrees that detection/location devices for theft protection reasons etc. may be installed in the leased vehicles. Regarding the 4X4 Pickup campers Rentals and the OVERLAND 4X4 DRIVING Fee, the Renter shall choose this option by himself during the booking. In case that during the road trip it is assumed via GPS coordinates that the vehicle has left the ASPHALT ROADS or upon drop off it is obvious that the pickupcamper has been driving in gravel or dirty roads, then automatically the triple of the standard OVERLAND 4X4 DRIVING fee will be charged to the Renter.
- §14. Storage and transfer of Personal Data: By signing the rental agreement, the Renter gives his consent for the use and storage of his personal data by the Owner. Disclosure to third parties is permitted to the appropriate extent if false information is provided to the Owner within the rental agreement, if the vehicle is not used or returned as agreed in the rental agreement, if claims of the Owner are not properly fulfilled or if there is a legal procedure against the user or another passenger due to unlawful conduct.
- §15. Place of jurisdiction: For all disputes arising from or over the rental agreement, the place of jurisdiction is Greece and the Greek law applies. In case the Renter is an entrepreneur, a legal entity or a special public or private organization, the place of jurisdiction is the country where the vehicle was handed over for all claims that arise out of the rental agreement. The same applies to persons or private entities who have no general place of jurisdiction or persons who have relocated their place of residence after the signing or this rental agreement or persons whose domicile or habitual residence is not known at the time the complaint is filed. This does not exclude the Owners right to sue the renter at his residence/seat.
- §16. Final provisions: Any changes to the rental agreement must be in writing and are valid after written confirmation by the parties' official representatives. Owner's employees are not authorized to make any modifications or agree to any deviations. Such changes will only take effect if they have been confirmed by Owners official representative in written. Should any individual provision of this rental contract be or become void, illegal or unenforceable, the validity of the remaining provisions hereof shall not be affected. The Owner has the right to change any terms and conditions of the Rental Agreement at any time, without prior notice. Any invalid provisions are to be reinterpreted so that they fulfill the purpose intended. Mandatory regulations remain unaffected and are agreed as such. This document and the rental agreement do not include anything else than is not written explicitly.
- §17. Information and consensus on the use of a GPS Tracker system in the hired vehicle: By signing the Rental Agreement and renting a vehicle you automatically agree that you have been informed and fully consent to the use of a telematics GPS Tracker system in the rented vehicle. The RENTER is responsible for the collection and processing of data from the GPS Fleet Management system. The data we collect and process are indicative name, phone number, vehicle location position, speed, engine condition, etc. The purpose of this data processing is to safeguard the driver, passengers and the vehicle at any time and directly inform about misuse, illegal acts or handling, intervention and emergency coverage, protection of vehicles and humans, correct and legal use of the vehicle within companies' restrictions etc. Your personal data will be stored only for the necessary time period and then they will be automatically deleted. Under certain circumstances you have the right to request that we correct any incorrect or inaccurate information or data concerning you, to request that we limit the processing of your data, to request that we transfer your personal data to any third party. In case that during the road trip it is assumed via GPS coordinates that the vehicle has left the ASPHALT ROADS or upon drop off it is obvious that the pickup camper has been driving in gravel or dirty roads, then automatically the triple of the standard overland 4x4 driving fee will be charged to the Renter. In case you are not satisfied with how we process your personal data and how we serve you to exercise your rights then you have the right to file a complaint or complaint to the relevant competent supervisory authority: Personal Data Protection Authority, Offices: 1-3 Kifissias, PC 115 23, Athens, Call Center: + 30-210 6475600, Fax: + 30-210 6475628

VERY IMPORTANT MOTORHOMES - CAMPERS-USER INSTRUCTIONS!

Please follow strictly following indicative instructions while driving, parking, manoeuvring and generally using the campers. If not and in case of damage, insurance coverage might be denied by the insurance policy.

Motorhomes

1. Stay FAR AWAY from trees, tree branches, tall bushes, signboards, placates, balconies etc
2. NEVER enter cities, villages & underground parking.
3. Pull ALWAYS the handbrake when you park & ALWAYS insert gear (front 1st gear or Reverse Gear)
4. Explain children how to handle the vehicle & watch closely in order to avoid accidents or damages
5. Manoeuvring ALWAYS ONLY upon 2nd person guidance outside.
6. Parking ONLY on level/flat ground & ALWAYS SECURE tires.
7. MAX. SPEED 85 kmh (when windy max. 70 kmh) & hold steering wheel always with BOTH Hands.
8. Driving ONLY on asphalt roads. OFFROAD is forbidden (bottom Clearance 20 cm)

9. Drive ONLY on WIDE STREETS > 6m width, stay in the lane center & check small mirrors while turning
10. Tolls: Pass ONLY FROM THE RIGHT LANES (trucks tolls without Height Barrier)
11. Sea/beach: Keep safe distance from coastline > 200 m
12. Secure open Door ALWAYS with a BELT.
13. Windy: Keep Door, Awning & Windows closed at all times
14. Safety: It is recommended 1 person to stay in the vehicle & take your valuables with you.
15. Awning: When open, always span with 2 diagonal belts at each corner.
16. **Inside Vehicle**
 - o EXTREMELY FRAGILE !!: VERY SMOOTH HANDLING of all vehicle's equipment. Take ALWAYS shoes off prior entering
 - o Close always the FAUCET HANDLE. Store always a MINIMUM WATER quantity in the fresh tank, to avoid run it empty. Otherwise the pump may be damaged and the water supply will stop.
 - o Lower ALWAYS the Coach Build bed during driving
 - o Table max. 10 kg load – If table lowered for sleeping, max. 2 children up to 8 years with total max. 20 kg allowed.
 - o It is highly recommended to use ONLY the SHOWER OUTDOORS
 - o Keep ALWAYS windows fully closed while driving or absent.
 - o Toilet: Check optical daily & WC EMPTY MAX. every 2 days (48 hours)!
 - o Never cut or use a knife/sharp item on the kitchen or tables
 - o Store heavy items ONLY on the bottom shelves. Put light gear on the top shelves.
 - o Operate the door ONLY by gripping the handle.
 - o During driving secure all items & close shelves.
 - o Always close heating and hot water after use or prior driving or leaving the vehicle.
 - o Always secure the bed ladder on the hooks or under the mattresses
 - o Cooking: It is forbidden to FRY or wash/prepare/clean/cook any food with intensive smell!
 - o Cleaning with Chlorine or any other chemicals (else than HANDSOAP) is forbidden.
17. **Outside Vehicle**
 - o Fully unfold the Staircase prior use. Never step on the staircase during operation
 - o Always close the external 230 V socket & secure the water tank cap & grey water opening lever.
 - o Always secure items in the garage and lock the storage areas
 - o Never spill water inside the 2 grills (serious damage may occur)
 - o NEVER wash the vehicle/windows (inside or outside). Only hand soap is allowed.

FUELS/DIESEL ONLY: SHELL V-Power Diesel or BP Ultimate Diesel to avoid VEHICLE STOP or Damage!

VW Campervans

1. Driving OFFROAD is NOT allowed
2. Wind: Never leave Awning & Roof tent open unattended
3. Wind: Keep Awning & Roof tent closed at all times
4. Sea/beach: Keep safe distance from coastline > 200 m
5. River crossing or entering water NOT allowed
6. Max. Speed 120 kmh.

Roof Tent VW Campervans (additional to the above):

- a. Operate open/close with 2 persons (inside/outside vehicle)
- b. Pull textile/fabric inside completely prior closing.
- c. Never leave it open unattended

Raising Roof VW Campervans (additional to the above):

- a. To open turn BLACK HANDLE only towards co-driver. Never go to the other direction.
- b. Operate open/close with 2 persons (inside/outside vehicle)
- c. Pull textile/fabric inside completely prior closing
- d. Be sure to hear TWICE the closing mechanism prior driving

4X4 Isuzu Pickup Campers

- a. OFFROAD is NOT allowed (only OVERLAND upon booking)
- b. Wind: Never leave Awning & Roof tent open unattended
- c. Wind: Keep Awning & Roof tent closed at all times
- d. Sea/beach: Keep safe distance from coastline > 200 m
- e. Rivers: Max. allowed depth 15 cm & after 1 hour brakes cooling
- f. Gearbox 4X4 Driving:
 - a. Highways & Streets: ONLY Two wheels drive (2X-H)
 - b. Gravel & Dirty roads, Sand: If required, then four-wheel drive (4X4-H)
 - c. Do not use (4X4-L) - four wheel drive low range (max. speed 10 kmh)
 - d. Forbidden to use 4X4 on normal or dry roads – Severe vehicle damage
 - e. Max. Speed 120 kmh
 - f. Roof Tent:
 - i. Operate open/close with 2 persons (inside/outside vehicle)
 - ii. Pull textile/fabric inside completely prior closing
 - iii. Never leave it open unattended
 - iv. Raising Roof:
 - v. Operate open/close with 2 persons (inside/outside vehicle)
 - vi. Pull textile/fabric inside completely prior closing
 - vii. Be sure to hear TWICE the closing mechanism prior driving